



The Customer Experience Movement is
Defining Today's Industry Leaders.
Are You One of Them?

Collaborate and Learn from Industry Experts and Peers While Shaping the Future of this Dynamic Field

WHO WE ARE

The Customer Experience Professionals Association is the premier global non-profit organization dedicated to the advancement and cultivation of the Customer Experience profession. We increase the impact and visibility of Customer Experience professionals, facilitate effective member-to-member sharing, and establish respected standards.

Interested in
becoming a part of
the movement?

Scan Here to Learn More!



CXPA Membership Benefits

INDIVIDUAL MEMBERSHIP

For only \$195 annually, the CXPA offers individual members a wide array of benefits, including:

- ▶ **Networking:** Interact with peers in the online CXPA Community, participate in committees, and attend local networking events and the annual US and European Insight Exchanges.
- ▶ **Research, Education and Tools:** Access an array of members-only resources including: research, webinars, newsletters, podcasts and more.
- ▶ **Career Development:** Grow your career with a job board specifically for customer experience positions.
- ▶ **Discounts:** Save money with discounted access to research, events and other resources.
- ▶ **Certification:** Receive discounts on application fees for the Certified Customer Experience Professional (CCXP) Program and have access to additional members-only opportunities to earn PDUs.

CORPORATE MEMBERSHIP

Join the CXPA as a Corporate Member and enjoy additional benefits, such as:

- ▶ **Membership:** Enjoy memberships for 150 of your employees, while positioning your company as an industry leader
- ▶ **Networking:** Connect with industry executives through access to an online community and quarterly thought-leader roundtables
- ▶ **Marketing Opportunities:** Demonstrate your company's commitment and leadership in the field and establish your organization and executives as thought-leaders.
- ▶ **Careers:** Build your team of professionals with access to a talent bank of customer experience professionals and unlimited customer experience job postings.
- ▶ **Certification:** Receive discounts for your employees on application fees for the Certified Customer Experience Professional (CCXP) Program and allow them access to additional members-only opportunities to earn PDUs.

Join the CXPA Today!

We hope you'll join us and become a member of the CXPA for professional growth and business success. To join the CXPA, or for more details about membership levels, benefits and dues, please go to cxpa.org/join, email questions to membership@cxpa.org, or call +1-781-876-8838